

IN THE SPECIFICATION

Presented below are specification changes showing the changes made.

Please replace the paragraph on page 12, lines 6-17 with the following amended paragraph:

In one embodiment, to get the stateful information, a user usually goes through a fixed flow. For example, to get to an "Account Information" page, a user may first have to go through a "Login" page, then to a "Select Account" page. At each stage, the server must know where the user is in the process. That information may be maintained with cookies that are small portions of data stored on the client machine that are sent tot to the server with information requests. Typically an unattended agent exercises this flow. The agent runs a monitoring script that posts authentication data, accepts the cookie, posts the account number, and then examines the final page. However, if the "Login" page is down, the other two pages may not be monitored. As such, by pre-setting a cookie with required state information, an unattended agent may verify the performance of each page independent of the other pages.

Please replace the paragraph on page 22, line 19 through page 23, line 5 with the following amended paragraph:



Referring again to Figure 7A, a connection with a particular host (e.g., a URL address) is attempted, step 720, so that a transaction may be performed, step 725. In one embodiment, one or more timing parameters are measured, step 730. In an alternative embodiment, one or more correctness parameters may be evaluated, step 740. A determination is made if there are additional tansactions transactions, step 755, and

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additional URLs are to be analyzed, step 750. If so, then steps 720-740 may be repeated.

Once one or more URLs are analyzed, the collected parameter data is analyzed and the data is uploaded, step 760.